



Industrial Bank Password Token

1.Activate

- A new Password Token must be activated before using. After turning on the Password Token, the activation process will be started automatically, and the activation code is required to
- Please follow the prompt in Fig. 1 and input 12-digit activation
- code to complete activation. • The activation code is generated when you start the first-time logon procedure. Please input the activation code correctly.
- rwise it will result in activation failure. If the activation fails, press any key to return and reactivate.





2.Set start PIN

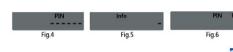
- the status of setting start PIN.
- Please input a 6-digit start PIN twice as per prompt in Fig.2 and



 The start PIN that you entered twice must be identical: otherwise it will result in failure. If you have entered the start PIN incorrectly, press any key to return, and restart the setting

3.Acquire dynamic code Press and hold "o" to start, and input the start PIN as prompted

- . Then you can enter the code that shown in the transaction into
- If the start PIN is wrong, the screen will display the times of consecutive failures (Fig. 6). Press any key to return, and re-enter the start PIN. If the consecutive failures reach the system controlled times (6 times), the Password Token will be locked. Refer to "6. Unlock" for details of unlock.



- · After activation, the new Password Token will automatically enter
- inputting the transaction code, press the '@' key directly.

 If the input exceeds 12 digits, you can press '@' and '@' to scroll between the input. The little triangle on the upper left and right side of the screen means there is number that is not indicated in Fig. 3, in order to complete the start PIN setting. the direction. You can use "a" key to delete the last digit and

· If you need to acquire the dynamic code again, please press any numeric key and it will direct you to the screen of requiring the

Please input the transaction code that shown in the screen After

that, press the "o" key. If the Password Token does not require

Display dynamic code: After you have completed the information

input, the dynamic code will be displayed automatically, as

4.Modify the start PIN

shown in Fig. 7.

old " . key to delete all input.

- In the status of displaying dynamic code, press and hold the "o" key to be the start PIN modification mode.
 The operation process is the same as start PIN initialization.
- 5.Turn off

• The Password Token will be turned off automatically when there is no action for a long time. • Press ** o ** key to turn it off at any status while it is on.



If the consecutive wrong input of start PIN reaches the limit set by the system(6 times), the Password Token will then enter the lockup status, and will display the unlock challenge code automatically, as shown in Fig. 8.

The Password Token will be automatically unlocked in 24 hours.

and the start PIN remains unchanged. The Password Token's automatic release function will be disabled when this function has peen practiced for 6 times.

7.Low-battery warningThe battery icon in the upper left will keep flashing when the battery is running low (Fig. 9). If the warning appears, please apply for a new Token from Industrial Bank Hong Kong Branch within

If you have forgotten the start PIN, please contact Customer

Hotline (852) 661 95561 for resetting the start PIN by manual



8.Example of Fund Transfer via Corporate

Internet Banking

- · Visit the Industrial Bank Hong Kong Branch website, then log on Corporate Internet Banking, Click on Transfer / Remittance, process to Non-registered payee and fill in the transaction details. After pressing "Submit", it will automatically enter the Please turn on the Password Token, and input the challenge
- codes (bold numbers) into the token. Then press " button to acquire 6-digit password, and input the password to the dynamic code box in Fig. 10. After that, please press Confirm. When the dynamic code passes verification, the online transfer
- transaction will be completed.



◆ Security Tips

1.The password token of Industrial Bank Hong Kong Branch (the "Password Token") is a dedicated device to verify client identity by generating a dynamic code The Password Token is only for the Bank's Clients' (referred to

- ne "Clients" , "you" hereunder) own use. Please store the Password Token and code appropriately. Once the Password Token is acquired by others, your account security may be undermined. Therefore, please enhance your security awareness and form a good transaction habit to prevent illegal invasions.
- Please store the Password Token appropriately. Once it is lost. please contact Industrial Bank Hong Kong Branch as soon as possible for loss procedure.
- Select a start PIN that is difficult to figure out. Do not use your birthday, card number, telephone number or serial number to be the start PIN of the Password Token. You are suggested to modify the start PIN irregularly to reduce the risk of code leak.
- Do not tell your start PIN to others in any circumstance. Do no trust any behavior asking for your code by email, telephone or text message. If you have any inquiry, please call Customer Hotline (852)661 95561.

2.Safe use of Password Token.

• Please note the following when using the Password Token: The transaction information you have inputted in your Password Token represents the real transaction intent of you. So please verify the information before you confirm the transaction.



Please ensure the transaction information you have inputted in your Password Token is consistent with the information nted by the system, otherwise the verification will fail

If a Client acts fraudulently or with gross negligence, he will be responsible for any direct loss suffered by him as a result of unauthorised transactions conducted through his account.

3. Visit out correct website and call our Customer

When you visit Industrial Bank Hong Kong Branch website, please input the website address directly.Do not visit our website through other address, number or link, Industrial Bank Hong Kong Branch vill never request you to change your password or condu identity verification through any so-called designated website by email, text message or telephone Website: http://www. cibhk.com Customer Hotline: (852)661 95561

I.Industrial Bank Hong Kong Branch owns all the

Intellectual property rights of the Password Token.
Use of this Password Token constitutes your acceptance of all terms and conditions of the Bank governing this device currently in force. Clients should be aware of the obligations in relation to security for the Password Token and the relevant services including observing and following in a timely manner the conditions for the Bank's services and the relevant security measures specified from time to time by the Bank for the protection of clients.

Product Guarantee Card

Product name: Industrial Bank Co., Ltd. Hong Kong Branch

Token Serial number:

Product Conformance Certificate

The product has passed quality inspection and it is satisfied with Industrial Bank Hong Kong Branch's designated Vendor's standards and specifications.

Product Guarantee Card Instructions for product guarantee:

If the product cannot be used due to inherent quality problems normal use, please refer to the following guarantee policy provided by Industrial Bank Hong Kong Branch.

1. Please refer to the back of the product for the guarantee period. If the product cannot be used due to its inherent quality problem, you can apply a new one for free within the guarantee period.

2.The following cases are excluded from the free guarantee service. i.The Client uses the Password Token inappropriately or fails to

- follow the Password Token User Guide.

 ii.The Client repairs, replaces, dismantles, or modifies the product
- serial number at his own discretion, or repairs the Password Token through any other repairers other than through Industrial Bank Hong Kong Branch.
 iii.Malfunction or damage of the Password Token due to manual
- intervention, such as installation or movement of the product. iv.Malfunction or damage of the Password Token due to force

Please note that the Password Token is manufactured by the designated vendor of the Bank. Industrial Bank Hong Kong Branch assumes no liability for the quality of the Password Token (unless



保安編碼器說明書



興業銀行香港分行保安編碼器

、激活

- 全新保安編碼器必須激活才能使用。
- 全新保安編碼器開機後自動進入啟動功能,等待輸入激活碼。 請按照圖1的提示,輸入12位的激活碼,完成激活。
- 激活碼會在首次登入流程時生成並提示。請正確輸入激活碼, 則激活失敗; 如果激活失敗, 按任意键返回, 重新进行激活。





、開機密碼

全新的保安編碼器啟動後自動進入初始化開機密碼狀態。 • 請按圖2和圖3的提示,兩次輸入6位開機密碼,完成開機密碼初始



 兩次輸入的開機密碼必須相同,否則將導致初始化開機密碼失敗。 失敗後,按任意鍵返回,重新進行初始化開機密碼。

鎖定。如要解鎖,請參見"6、解鎖"。

回,重新輸入開機密碼。當天連續失敗達到6次,保安編碼器將

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、獲取動態密碼 長按"⊙"鍵開機,按圖4提示輸入開機密碼。

- 進入圖5使用者資訊輸入狀態。 • 如果開機密碼錯誤,顯示連續失敗次數(如圖6)。按任意鍵返

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· 請按照業務系統的提示輸入交易要素資訊。輸入完成後,按"@"鍵。 如果業務系統提示無需輸入交易要素資訊,請直接按"電"鍵。

刪除輸入的最後一位。長按"□"鍵刪除所有輸入。 顯示動態密碼:在完成資訊輸入後,自動顯示動態密碼,如圖7



 如需重新獲得動態密碼,請在密碼顯示狀態按任意數位鍵,或刪 除鍵, 返回資訊輸入狀態, 重新輸入交易資訊。

、修改開機密碼

● 在動態密碼顯示狀態,長按"⊕"鍵,進入修改開機密碼狀態,操 作的過程與初始化開機密碼相同。

超過1分鐘無操作,保安編碼器將自動關機。

• 在開機的任何狀態下,按"◎"鍵關機。

、解鎖 開機密碼連續錯誤次數達到6次,將進入鎖定狀態,並自動顯示解 · 輸入超過12位後,可按"©"和"©"鍵移動顯示範圍。螢幕上方左面 鎖挑戰碼,如圖8所示。 和右面的小三角分別表示這個方向上有未顯示的數位。可用""""鍵



鎖定後,時間達到了預置的自動解鎖時間,如保安編碼器鎖定後24 小時後,保安編碼器自動解鎖,開機密碼保持不變。累計自動解鎖 達到6次,保安編碼器自動解鎖功能關閉。

客戶如忘記開機密碼,可聯絡客戶熱線(852)661 95561,重設開機密

保安编碼器電池電量低,需要儘快更換時,螢幕左上部電池圖示會 不停閃動(如圖9)。出現低電提醒,請在1個月內到與業銀行香港 分行重新申請保安編碼器。

8、企業網上銀行轉賬示例

- 在興業銀行香港分行網站 http://www.cibhk.com 登錄企業網上 · 登錄後, 點擊跨行轉賬/海外匯數--進行非登記收款 人名
- 請打單保安編碼器,按頁面所顯示輸入組體的「挑戰碼」後,請按 ″ ◎ ″鍵, 並獲得6位數字的一次性密碼, 輸入到圖10動態密碼框 中, 並點擊確認。



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- 易,填寫匯款資料。確定提交後,自動進入動態密碼輸入介面。
- 動態密碼驗證通過後,完成網上轉賬交易。



◆ 安全提示

風業銀行香港分行保安編碼器是在交易過程中 產生動態密碼、用於認證客戶身份的專用設備。 本保安编碼器僅限本行客戶("客戶"、"您")本人使用、請發 必妥善保管保安編碼器及相關密碼。一旦保安編碼器被人獲取,您

- 保使用保安编碼器和密碼的安全和保密, 包括伯不限於, 請妥善保存保安編碼器,防止保安編碼器遺失。一旦遺失保安編
- 碼器, 請儘快聯繫與業銀行香港分行做掛失處理。 • 選擇不容易猜測的開機密碼,請不要用本人生日、卡號、保安 編碼器序號等易於獲取或猜測的密碼。建議您不定期修改開機
- 密碼,以降低開機密碼洩露的風險。 • 在任何情況下,請不要將開機密碼告訴其他人。不要相信通過電 子郵件、電話、短信等方式索要各類密碼的行為。如有懷疑,請 致電客戶熱線(852)661 95561。

2、在使用保安編碼器時,請安全使用保安編碼 器,並注意以下幾點:

 您輸入保安編碼器的交易要素資訊代表了您的真實交易意圖,請 在確認交易資訊前認真核對交易要素。



請確保輸入保安編碼器的交易要素資訊與系統提示輸入的資訊一

的賬戶安全將受到威脅。因此, 請您加強安全意識, 養成良好的交 、您在訪問興業銀行香港分行網站時,請直接 易習慣,避免讓不法分子有機可乘。客戶有責任採取合理步驟。確

- 與業銀行香港分行不會通過郵件、短信、電話等方式, 要求您到所 謂指定的紹頁修改密碼或進行身份驗證, 如果您收到此類資訊請不
- 網址: http://www.cibhk.com

於興業銀行香港分行所有。

客戶使用保安編碼器表示同意遵守興業銀行香港分行關於此裝置的 所有使用條款和細則。客戶應注意就保安編碼器及相關服務的保安 問題應負的責任,包括及時閱覽及遵守興業銀行香港分行服務條款 及為保障客戶而不時列明的有關保安措施。

產品保修卡

• 如客戶作出欺詐或嚴重疏忽行為,客戶或須對因經其賬戶進行的 任何未經授權交易而蒙受的直接損失負責。

輸入網址登錄,不要通過其他位址、號碼或連結 方式間接訪問我行網站

客戶熱線: (852)661 95561

、興業銀行香港分行保安編碼器的知識產權屬

產品名稱: 興業銀行股份有限公司香港分行保安編碼器

產品合格證 標准及規格。

本產品己經通過品質檢驗,符合興業銀行香港分行指定生產商產品

產品保修卡

產品保修說明, 在正常使用情況下因產品本身品質問題引起故障導致本產品無法 使用, 興業銀行香港分行對產品實行如下保修政策:

一、產品質保期請見產品背面,由於產品品質問 題導致不能正常使用,保修期內可免費更換。

、下列情況排除在免費保修服務範圍之外:

用戶自身使用不常。或者未按產品使用證明進行使用。 2、產品發生故障後,用戶與興業銀行香港分行以外的維修單位發 生維修關係,或自行更換、拆修及塗改機身序列號。 3、因安裝、移動等造成的人為故障或損壞。

4、因不可抗力造成的故障或損壞。

(除另有協議外)

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請注意,興業銀行香港分行保安編碼器由興業銀行香港分行指定生 產商製造,對於本產品質素, 興業銀行香港分行恕不承擔任何責任



Password Token

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使用說明書 **User Guide**

