



Corporate Internet Banking User Handbook

May 2021

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 - Change Logon Name (Alias)

1. First-time Logon

Corporate Internet Banking - Logon



兴业银行
INDUSTRIAL BANK CO., LTD.

Corporate Internet Banking user can access logon page via below methods:

- Main Page of Industrial Bank Co., Ltd. Hong Kong Branch

www.cibhk.com

First-time Logon-Logon Page

Welcome

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- ☒ Logon with Corporate Internet Banking Number
- ☐ Logon with Logon Name (Alias)

Corporate Internet Banking Number

C74 [REDACTED]

User Number

8 [REDACTED]

Password

••••••••|

Logon

[System Requirement](#)

[Security Tips](#)

[System Maintenance Schedule](#) [FAQs](#)

First-time Logon:

- Select “Logon with Corporate Internet Banking Number”
- Input “User Number”
- Input pin mailer “8-digit password”

First-time Logon-Change Password



兴业银行
INDUSTRIAL BANK CO.,LTD.



Welcome to use Corporate Internet Banking Services

New Password

Confirm New Password

Confirm

Reset

To safeguard your Corporate Internet Banking access, please change your password.

confirm

Click "Confirm" to change password

First-time Logon-Change Password



兴业银行
INDUSTRIAL BANK CO.,LTD.



Welcome to use Corporate Internet Banking Services

New Password

••••••••

Confirm New Password

••••••••

Confirm

Reset

Password must be between 8 and 12 digits (Including upper case, lower case and number).

First-time Logon-Change Password



兴业银行
INDUSTRIAL BANK CO., LTD.



Welcome to use
Banking Service

New Password

Confirm New Password

Confirm

Reset

[Terms and Conditions](#) [Privacy Statement](#)

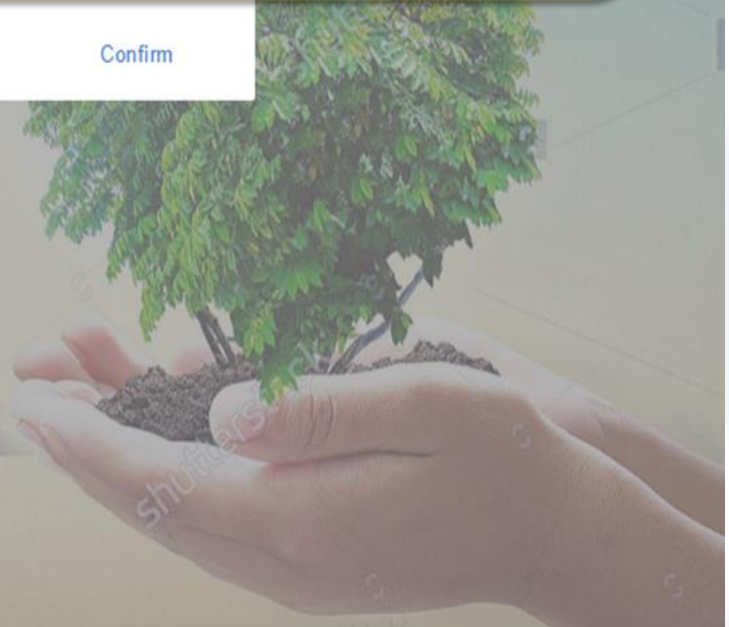
[Disclaimer](#)

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Hong Kong Branch
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The password is changed successfully.

Use the “new password” for
logon

Confirm



First-time Logon-User Information



Welcome

Welcome to use Corporate Internet Banking Services

Identity Type

Passport/Travel Document

Identity Number

H123123

Mobile Phone Number:

21992388

Confirm

Reset

- Input personal information for First-time Logon registration
- For the HK Identity Card type, please enter all letter(s) and digits for HKID card number without the bracket, e.g. a1234567 for HKID card no. A123456(7)



First-time Logon-Token

Welcome

Welcome to use Corporate Internet
Banking Services

Token Serial Number
4250137655

Please click "Activation Code" button
to acquire activation code for token
activation. Then, click "Next" button
to continue the procedure.

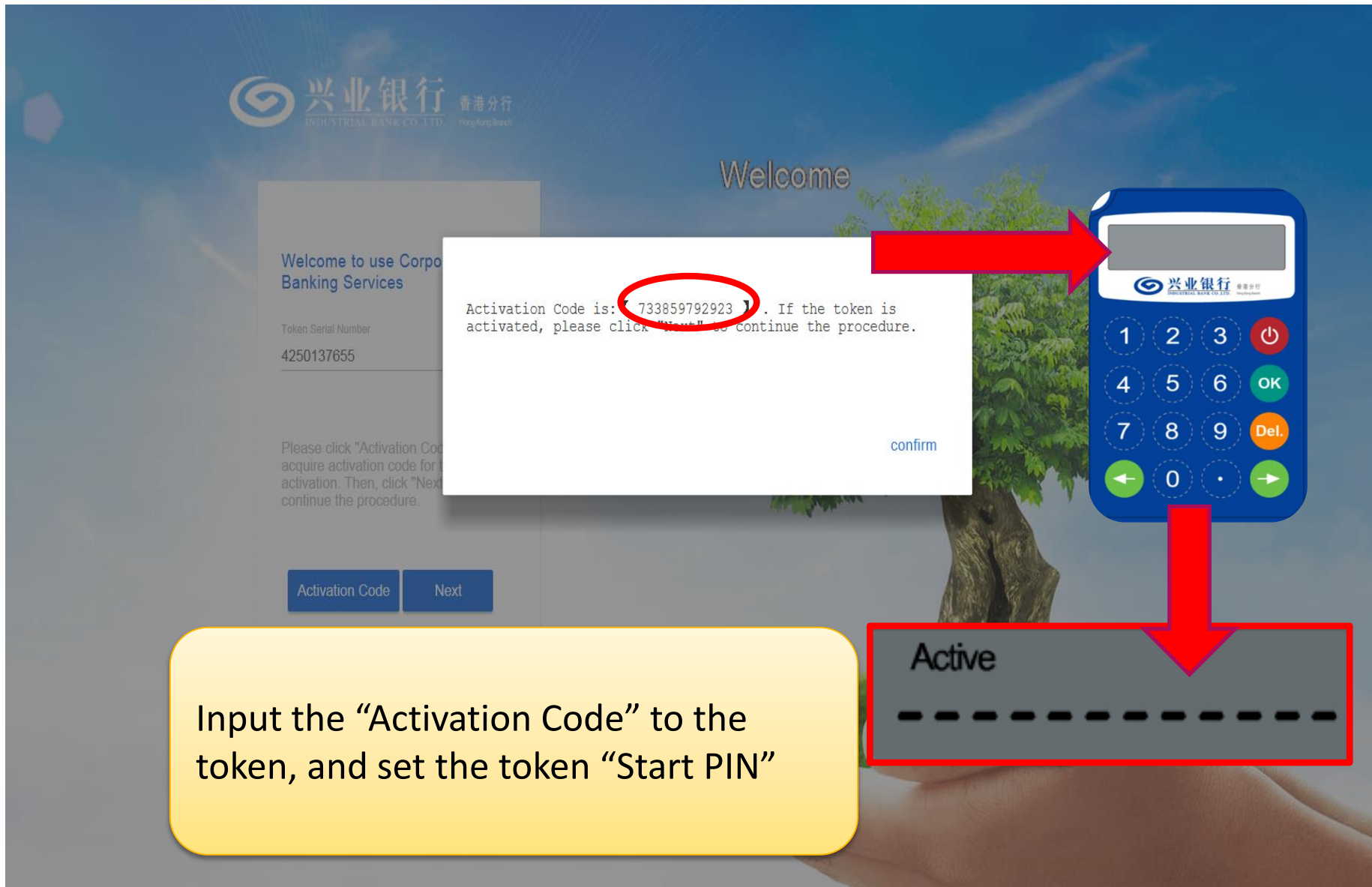
Activation Code

Next

Input Token Serial Number and click
"Activation Code"



First-time Logon-Token



The screenshot shows the login page of the Industrial Bank Hong Kong Branch. A white overlay box displays the activation code and instructions. A red arrow points from the circled activation code to a blue token device. Another red arrow points from the token device to a red box containing the word 'Active' and a dashed line for the PIN.

Welcome

Welcome to use Corporate Banking Services

Token Serial Number
4250137655

Please click "Activation Code" to acquire activation code for token activation. Then, click "Next" to continue the procedure.

Activation Code Next

Activation Code is: 733859792923. If the token is activated, please click "Start" to continue the procedure.

confirm

Active

Input the "Activation Code" to the token, and set the token "Start PIN"

First-time Logon-Token

Setup Token Start PIN

- Please input a 6-digit Start PIN twice as below Figure 1 and Figure 2
- Twice inputs must be consistent

Figure 1



Figure 2



First-time Logon-Token



香港分行
Hong Kong Branch

Welcome

Welcome to use Corporate Internet
Banking Services

Token Code

●●●●●●

Confirm

Input "6-digit token code (OTP)"

First-time Logon-Welcome Page



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企业网上银行
Corporate Internet Banking



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Hello!

[Account Overview](#) [Statement / Advice Enquiry](#) [User Information Management](#)

Usual Links



Transaction
Details



Statement



Remittance
Advice



Time Deposit
Advice



Change
Password



Change Logon
Name (Alias)



News

Welcome to use Corporate Internet Banking Services

Last logon time is (Hong Kong Time)
2016-11-21 12:30

Logon Corporate Internet Banking
“Welcome Page” successfully

2. Corporate Internet Banking Functions

Account Overview



香港分行
Hong Kong Branch

企业网上银行
Corporate Internet Banking



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Logout

Hello!

Account Overview

Statement / Advice Enquiry

User Information Management

Transaction Details

Usual Links



Transaction
Details



Statement



Remittance
Advice



Time Deposit
Advice



Change
Password



Change Logon
Name (Alias)



News

Current Location : Account Overview

Savings Account

Account Number	Account Type	Currency	Ledger Balance	Available Balance
741 [REDACTED]	Savings Account	HKD	250,589.77	250,589.77
741 [REDACTED]	Savings Account	CNY	3,336.87	3,336.87
741 [REDACTED]	Multi Currency Savings Account	MCY		
		JPY	12,345.00	12,345.00
741 [REDACTED]	Multi Currency Savings Account	MCY		
		HKD	36,111.59	36,111.59
741 [REDACTED]	Multi Currency Savings Account	MCY		

Transaction Details



Search

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Logout

Hello!

Account Overview

Statement / Advice Enquiry

User Information Management

Current Location : Account Overview > Transaction Details

Usual Links



Transaction
Details



Statement



Remittance
Advice



Time Deposit
Advice



Change
Password



Change
Logon Name
(Alias)

Account

74 [REDACTED] (Multi Currency Savings)

Currency

HKD

Start Date

2016-06-11

End Date

2016-09-08

Last

-

Enquiry

Download

Print

Transaction Date	Debit	Credit	Description	Currency	Balance
2016-08-01		200,000.00	FM HKMAHKH0XXX	HKD	
2016-08-01	100,000.00		MM DEPOSIT - ST 741250000000118	HKD	
2016-08-01			Balance	HKD	100,000.00

Statement Enquiry



Hello!

Account Overview **Statement / Advice Enquiry**

Enquiry/Download “up to 7 years” records

Current Location : Statement / Advice Enquiry > Statement

Transaction Details

Usual Links



Transaction Details



Statement



Remittance Advice



Time Deposit Advice



Change Password



Change Logon Name (Alias)



News

Name of Statement

All

Start Date

2016-08-24

Last

90 Days

Account

All

End Date

2016-11-21

Enquiry

Download

☐	Name of Statement	Account	Date
☐	Account Statement	74 [REDACTED]	2016-11-07
☐	Account Statement	74 [REDACTED]	2016-11-07
☐	Account Statement	74 [REDACTED]	2016-11-08
☐	Account Statement	74 [REDACTED]	2016-11-08
☐	Account Statement	74 [REDACTED]	2016-11-09
☐	Account Statement	74 [REDACTED]	2016-11-09

Remittance Advice Enquiry



香港分行
企业网上银行
Corporate Internet Banking

Search

Logout

Hello!

Account OverviewStatement / Advice EnquiryUser Information Management

Current Location : Statement / Advice Enquiry > Remittance Advice

Usual Links

Transaction Details

Statement

Remittance Advice

Time Deposit Advice

Change Password

Change Logon Name (Alias)

News

Account

741 (Multi Currency Current Account)

Name of Remittance Advice

Inward Remittance Credit Advice

Start Date

2015-09-10

End Date

2015-12-01

Last

-

Download

Enquiry

☐	Name of Remittance Advice	Account	Date
☐	Inward Remittance Credit Advice	741	2015-09-25
☐	Inward Remittance Credit Advice		
☐	Inward Remittance Credit Advice		
☐	Inward Remittance Credit Advice		
☐	Inward Remittance Credit Advice		
☐	Inward Remittance Credit Advice		
☐	Inward Remittance Credit Advice		

1 - 6, Total 6 Item(s)

First PrevPage 1 of 1Next Final

Enquiry/Download “up to 7 years” records

Time Deposit Advice Enquiry



Search bar with a magnifying glass icon and a dropdown arrow. To the right are links for 繁 | 简 (Simplified/Traditional) and a Logout button.

Hello!

Account Overview **Statement / Advice Enquiry** User Information Management

Current Location : Statement / Advice Enquiry > Time Deposit Advice

Transaction Details

Usual Links



Transaction
Details



Statement



Remittance
Advice



Time Deposit
Advice



Change
Password



Change Logon
Name (Alias)



News

Start Date

2016-08-24



End Date

2016-11-21



Last

90 Days



Enquiry

Download

☐	Name of Time Deposit Advice	Contract Number	Date
☐	Time Deposit Rollover Confirmation	741250000000120	2016-11-07
☐	Time Deposit Rollover Confirmation	741250000000120	2016-11-08
☐	Time Deposit Rollover Confirmation		
☐	Time Deposit Rollover Confirmation		
☐	Time Deposit Rollover Confirmation		
☐	Time Deposit Rollover Confirmation		
☐	Time Deposit Rollover Confirmation		
☐	Time Deposit Rollover Confirmation	741250000000120	2016-11-11

Enquiry/Download “up to 7 years” records

User Information Management



兴业银行
INDUSTRIAL BANK CO.,LTD.



香港分行
Hong Kong Branch

企业网上银行
Corporate Internet Banking



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Logout

Hello!

Account Overview

Statement / Advice Enquiry

User Information Management

Current Location : User Information Management

Change Password

Change Logon Name (Alias)

Usual Links



Transaction
Details



Statement



Remittance
Advice



Time Deposit
Advice



Change
Password



Change Logon
Name (Alias)



News

User Info

Chinese Name

陳小文

User Number

8 [REDACTED]

Logon Name (Alias)

<undefined>

E-mail Address

an****eung@cibhk.com

Identity Type

Passport/Travel Document

Identity Number

H****123

English Name

Chan Xiu Man

Role

Director

Business Group

A

Mobile Phone Number

*****2388

Country of Identity

CHINA

Company Info

Company Name (English)

EBANKING TESTING NO.1 COMPANY LIMITED

Company Name (Chinese)

網銀測試專用賬戶

Corporate Internet Banking Number

C74 [REDACTED]

Corporate Internet Banking Mode

Single Management Control

Mode of Maintenance

Change Password



香港分行
Hong Kong Branch

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Corporate Internet Banking



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Logout

Hello!

[Account Overview](#) [Statement / Advice Enquiry](#) **[User Information Management](#)**

Current Location : [User Information Management](#) > [Change Password](#)

[Change Password](#)

[Change Logon Name \(Alias\)](#)

Usual Links



Transaction
Details



Statement



Remittance
Advice



Time Deposit
Advice



Change
Password



Change Logon
Name (Alias)

Old Password

New Password

Confirm New Password

Submit

Reset

Change Logon Name (Alias)



Hello!

[Account Overview](#) [Statement / Advice Enquiry](#) **User Information Management**

Current Location : User Information Management > [Change Logon Name \(Alias\)](#)

Existing Logon Name :

<undefined>

New Logon Name :

company001

Clear

Submit

[Change Password](#)

[Change Logon Name \(Alias\)](#)

Usual Links



Transaction
Details



Statement



Remittance
Advice



Time Deposit
Advice



Change
Password



Change Logon
Name (Alias)



News