



兴业银行
INDUSTRIAL BANK CO.,LTD.
香港分行

興業銀行（於中國註冊成立的股份有限公司）香港分行
Industrial Bank Co., Ltd (A joint stock company incorporated in P.R.C with limited liability) Hong Kong Branch

Customer Enquiries/ Opinions Regarding The Interest Rate Benchmark Reform

有关利率基准改革的客户查询 / 意见

In 2017, the Financial Conduct Authority (“FCA”), the UK’s regulator overseeing LIBOR, announced that interest rate benchmarks, including LIBOR, will cease to be published after December 31, 2021, regulators may also announce LIBOR no longer being representative before the end of 2021. The interest rate benchmark reform may have a significant impact on one of the existing contracts between you and Industrial Bank Co., Ltd. Hong Kong Branch (the “Bank”). In light of this, the Bank will regularly provide updated information on the market development and latest transition progress of the Bank to ensure your smooth and successful adaption from the LIBOR transition.

For detailed information, please refer to our prior letter:

<https://www.cibhk.com/en/dynamic20201009.html>

For enquiries or opinions regarding the interest rate benchmark reform, please contact your relationship manager or email to our designated email boxes. Please state the names of customer and contact person, customer number or account number, and the enquiry / opinion details in the email. For Private Banking Customers, please send to liborenquiry.pb@cibhk.com, for Corporate Banking or Institutional Customers please send to Enquiry_IBOR_Corp@cibhk.com.

For other enquiries, please contact us through the customer service hotline under “Contact Us” on our website.

负责监管 LIBOR 的英国金融行为监管局（「FCA」）于 2017 年宣布，该局在 2021 年 12 月 31 日后将停止发布包括 LIBOR 在内的银行同业拆借利率，或在 2021 年底前宣布 LIBOR 不再具有代表性。这项利率基准改革可能会对阁下与兴业银行香港分行（「本行」）之间的现有合同产生重大影响。有鉴于此，本行将定期向阁下提供更多有关行业发展及行内动向的最新信息，以确保阁下能顺利完成 LIBOR 过渡。

相关详情可查阅我行于早前发出的通知函：

<https://www.cibhk.com/hk/dynamic20201009.html>

如阁下拟就利率基准改革事宜作进一步查询或反映意见，可联系阁下的客户经理或经以下电邮向我们查询 / 或反映意见。电邮内容请包括客户及联络人姓名，客户编号或账号，就利率基准改革拟查询的事项或意见，发送至 liborenquiry.pb@cibhk.com（私人银行客户）或 Enquiry_IBOR_Corp@cibhk.com（企业银行或机构客户）。

如欲查询其他业务，请通过本行网页“联系我们”中的客服热线与我们联系。